

Text messaging user guide

Here's how to sign up to send and receive text messages with your financial advisor's office if you're not signed up for Online Access.

▶ Step 1: Text "connect" to 31268.

Message and data rates may apply.

For additional assistance, visit edwardjones.com/texting or call Online Client Support at 800-441-5203,

Monday – Friday (7 a.m. – 9 p.m. CT) or Saturday – Sunday (8 a.m. – 4 p.m. CT).

Text STOP to cancel.

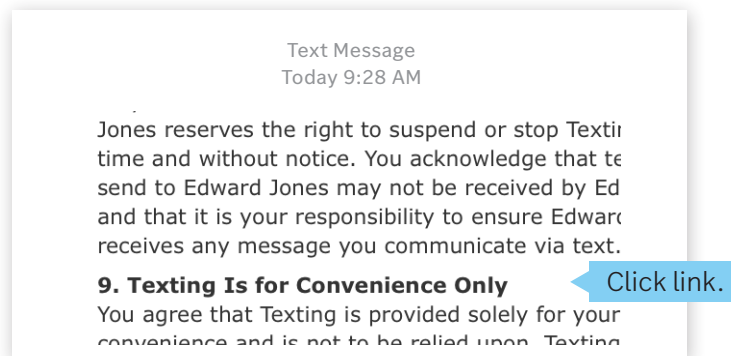
Message frequency varies.

Visit Edward Jones Privacy Policy at edwardjones.com/privacy. Visit Edward Jones Texting Terms and Conditions at edwardjones.com/texting-terms.

▶ Step 2: You'll receive a text message from Edward Jones.

Select the link in the text.

Note: Your mobile phone number must already be on file with your financial advisor's office.



▶ Step 3: Enter your information and select "Continue."

Edward Jones®

Company Info | Careers | Your Branch

Text Messaging Sign-Up

Enter your information below to continue.

Last Name: [Learn More](#)

Birth Month and Day:

MM/DD

Continue [Click "Continue."](#)

▶ Step 3: Enter your information and select “Continue.”

Edward Jones®

send to Edward Jones may not be received by Edward Jones and that it is your responsibility to ensure Edward Jones receives any message you communicate via text.

9. Texting Is for Convenience Only

You agree that Texting is provided solely for your convenience and is not to be relied upon. Texting is not guaranteed to be accurate. You agree to review the information available on Online Access or contact your financial advisor before basing any decision on a text. Texting is as of a certain point in time, and at any time prior to or after you receive a text message, circumstances may have changed and the text may no longer be accurate. You agree not to use Texting to provide instructions to Edward Jones and acknowledge that Edward Jones has no obligation to act on instructions you provide via Texting.

I have read and agree to the terms

Click to accept the terms.

▶ Step 4: Review and accept the terms and conditions.

▶ Step 5: You'll receive a welcome text that contains a shortened text number for your financial advisor's office.

Save the number to your phone contacts and use it to communicate with your local Edward Jones office.

Save the shortened number for your financial advisor's office.

Text Message
Today 9:30 AM

Your EJ Office: Welcome to Edward Jones texting. Text [56637](tel:56637) to contact your financial advisor's office. Reply HELP for help, STOP to opt out

If you have any questions, please contact your financial advisor.