

Edward Jones E-delivery Terms and Conditions

You consent to the use of Online Access to receive electronic delivery of account-related information. In order to be eligible to receive electronic communications in Online Access, you will need to verify your Email Address in accordance with our verification processes. You understand that once you begin using Online Access, you will no longer receive some information via U.S. mail. However, you may, at no cost to you, request a paper copy of any information delivered electronically by contacting your Edward Jones financial advisor.

You authorize Edward Jones to deliver information to you by email or by sending you a physical or electronic notice that directs you to www.edwardjones.com or another website or internet address where the information can be viewed or printed. Contact us immediately if you have any difficulty accessing your information electronically or if you have any questions about Online Access.

You may cancel Online Access and revert to U.S. mail delivery, by contacting Online Client Support at 800-441-5203. Any changes will be active within 30 days, unless you are otherwise notified by Edward Jones.

You are responsible for updating Online Access or your financial advisor if you change your Email Address ("New Email Address"), and any failure to do so may result in your not receiving information related to your accounts with Edward Jones. If you provide such notice of a New Email Address, you consent to Edward Jones ceasing communication to the prior Email Address and begin communication to the New Email Address.

Electronic communications will stop if you do not verify the New Email Address. If you later verify the New Email Address, electronic communications will resume. You acknowledge that electronic delivery only relates to documents and information required to be delivered to you by law, and that if you cancel Online Access, Edward Jones can still deliver any other information to you via electronic means.

If you do not log in to Online Access for a period of months, Edward Jones may stop electronic communications and provide the information via U.S. mail. You consent to Edward Jones resuming electronic communications upon your next login to Online Access.

You acknowledge that certain risks exist with electronic communications, including but not limited to unauthorized access, systems outages, and disruptions in telecommunications services. Email is not private or secure and emails are not encrypted. Electronic communications may contain private or sensitive information, and you agree to safeguard your Email Address. The safeguarding of your Email Address is your sole responsibility, and failure to safeguard your Email Address may result in others viewing your private information. You agree not to respond to emails received from Edward Jones regarding your account by return email and that Edward Jones will not be responsible to act upon such responses.

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